

Delegate Booking Form

Mr Mrs Ms Dr Other

First Name

Surname

If Employed tick box & complete details below

Email

Job Title

Company Name

Company Address

Telephone Mobile

If Job Seeker tick box & complete details below

Home Address

Email

Telephone Mobile

Special dietary requirements:

Vegetarian Other

Seminar Fee

€50 No fee for jobseekers

TO SECURE YOUR PLACE

Return completed Delegate Booking Form and cheque (payable to the Trainers Learning Skillnet) to:

Seminar Organiser
Trainers Learning Skillnet,
PO Box 113, Rathowen, County Westmeath.

Any Queries to: info@trainerslearningskillnet.com

OTHER ATTRACTIONS

>> Careers Village
 >> Trainers Village

detach and return



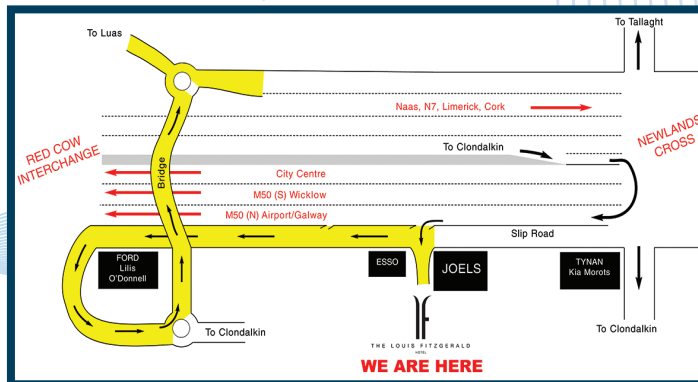
“Each training intervention generated a three-fold return on the cost of running the programme”



Irish Institute of Training & Development
 Foras Oiliúna agus Forbartha Éireann

Supporting Human Resource Development Professionals in Ireland since 1969

Location Map - Louis Fitzgerald Hotel, Newlands Cross, Naas Road, Dublin 22



Get with the Programme!



Best Practice & Innovation in HRD
 leading to Performance Improvement

Tuesday 29th November 2011
 10 am-12.45 pm, followed by lunch

Louis Fitzgerald Hotel,
 Newlands Cross,
 Naas Road, Dublin 22

TRAINERS' LEARNING SKILLNET

Skillnets
 Enterprise-led learning networks

The Trainers Learning Skillnet is funded by member companies and the Training Networks Programme, an initiative of Skillnets Ltd. funded from the National Training Fund through the Department of Education and Skills

The aim of this national seminar is to provide a forum for HRD professionals and those interested in pursuing a career in the arena of training and development, to hear about and share the latest trends and new ideas.

Guest speakers from leading Irish and multi-national organisations based in Ireland (all winners of National Training Awards in 2011) will present case studies and share real-life examples of best practice and innovation in HRD. Delegates will have the opportunity to meet with speakers and other delegates during a two-course lunch.

// Guest Speakers

Sinead Marron / IITD President

Sinead was recently elected as President of IITD. A training professional with 16 years' experience, her background has included industries such as financial, pharmaceutical, automotive, call centres, retail and FMCG. She has designed and delivered IITD-approved courses and is currently Academic Director on IITD programmes.

Alan Nuzum / CEO Skillnets Ltd

Alan Nuzum is CEO of Skillnets, an enterprise-led publicly funded body, established in 1999 to support the development of workplace skills as a strategic response to increase competitiveness and employability in Ireland's changing economy. Prior to joining Skillnets in 2003, Alan held a variety of management roles within HR, Training, Operations and Customer Service in the UK and Ireland in the foodservice, technology, consulting and executive education sectors. He holds an M.B.A. from The Smurfit School, UCD. He is a member of the Chartered Institute of Personnel Development (MCIPD), the Expert Group on Future Skills Needs (EGFSN) and a Fellow of the Irish Institute of Training and Development (FIITD).

Kevin Hannigan / Head of Learning and Development,

Kevin Hannigan is Head of Learning and Development for Matheson Ormsby Prentice, Ireland's largest law firm and the law firm of choice for international companies and financial institutions doing business in and through Ireland. Since 2007, Kevin has been responsible for designing the learning infrastructure and performance management systems to support the development of Matheson Ormsby Prentice's 600 staff.

Kathleen Asple / Senior Learning and Development Associate, Abbott Vascular (Clonmel)

Kathleen has extensive experience in the learning and development field having spent time in a variety of roles across Abbott Ireland.

Barry O'Hanlon / Training and Development Co-ordinator, Veolia Transport

Barry O'Hanlon is Training and Development Co-ordinator for Veolia Transport, operator of the Luas, Dublin's light rail tram system. Since 2007, Barry has been responsible for designing and implementing customised, innovative and interactive training courses for Veolia Transport's workforce of 300 employees. Barry has also assisted with training initiatives for the Veolia Transport group internationally.

Mick Byrne / Training and Development Manager, Dublin Airport Authority

During his 20-year career with DAA, Mick has worked in both operational and HR roles. Currently his role involves design, development and management of Management and Supervisory Development programmes and Core Skills programmes for the DAA group. Mick also leads a team of internal trainers who deliver a range of programmes across the organisation.

John Burke / Channel Head, Sony Ireland

As Channel Head for the 19 independently-owned Sony Centres in Ireland, John is responsible for achieving key financial targets and ensuring consumers' experience in purchasing Sony products from a Sony Centre is unparalleled by any other store. John's career with Sony spans 14 years across several parts of the business, including managing a Sony Centre.

Alex Fisher / Vice President, State Street Global Services

Alex graduated with a First Class honours degree in Psychology from Exeter University before joining KPMG in London. After qualifying as an ACA, he transferred into a training manager position, specialising in online training. In 2004 he moved to Investors Bank and Trust in Dublin to head up the training of their European operations. Since 2007 Alex has managed the technical training for State Street in Ireland and a number of their other European offices.

// Timetable

9.30	Registration / Tea/Coffee
10.00	Sinead Marron (President IITD) and Alan Nuzum (CEO Skillnets Ltd) / Welcome
10.15	Kevin Hannigan, Matheson Ormsby Prentice (Winner - Overall Training Award): <u>Case study 1:</u> An integrated approach to the design and implementation of a business-focused training programme for Partners and Associates.
10.35	Kathleen Asple, Abbott Vascular (Winner - Large Manufacturing): <u>Case study 2:</u> An initiative using Phillips ROI methodology to demonstrate value of learning and to change focus of evaluation from activities to results thereby increasing the return on investment of learning and development.
10.55	Barry O'Hanlon, Veolia Transport Dublin Light Rail Ltd (Winner - Large Organisations: Transport, Construction and Engineering): <u>Case study 3:</u> Development and implementation of in-company training and certification programme for LUAS drivers within a limited timeframe and without impacting on normal operating services
11.15-11.45	Tea/Coffee
11.45	Alex Fisher, State Street Global Services Speaker (Winner - Innovative Use of Technology): <u>Case study 4:</u> Design and delivery of a blended learning solution across multiple locations to meet statutory and corporate obligations.
12.05	Mick Bryne, Dublin Airport Authority (Winner Large Public Sector, Commercial and Non-Commerical Semi-states): <u>Case study 5:</u> Design and implementation of a comprehensive induction training programme for 450 employees at new T2 terminal at Dublin Airport.
12.25	John Burke, Sony Ireland (Winner - Medium Companies): <u>Case study 6:</u> A bespoke training solution to improve consumer experience and to increase sales at Sony Centres nationwide.
12.45	Close
12.45	Lunch